

Newcomer Settlement, Information, Orientation, and Referral Services

Helping newcomers adjust to Canadian society by providing essential services, or referral to such services, that most immigrants and refugees require in their first few years in Canada.

Settlement workers provide services to immigrants and refugees in:

INFORMATION/ORIENTATION

- ◆ Needs assessment
- ◆ Health and social services (health card, social insurance, social assistance)
- ◆ Housing information
- ◆ Immigration and citizenship information and support
- ◆ Practical help with the challenges of everyday life in a new country.
- ◆ Orientation to the local community (education, library, recreation)
- ◆ Tax system
- ◆ Access to information on trades and professions/accreditation
- ◆ Assistance in preparing invitations for family members to visit from abroad
- ◆ Community health centres
- ◆ Utilities / Consumer Information
- ◆ Volunteer opportunities
- ◆ Local transit system
- ◆ Employment services
- ◆ Registering children at local schools

REFERRALS TO SERVICES IN THUNDER BAY

- ◆ Medical and dental
- ◆ Language training
- ◆ Social or Private Housing
- ◆ Children's school registration and follow-up/P.R.O. Kids program
- ◆ Churches and houses of worship
- ◆ Ethnocultural groups and organizations
- ◆ Support services in other areas
- ◆ Referral to a variety of services including para-professional counselling
- ◆ Referral to Northwest Employment Works

ORIENTATION/INFORMATION SESSIONS IN GROUP SETTINGS

Some topics include:

- ◆ Driver and Citizenship Preparation
- ◆ Resumé preparation
- ◆ Job Search and Employment Standards
- ◆ Income Tax Clinics
- ◆ Family Law and Domestic Violence
- ◆ Basic computer skills
- ◆ Financial planning and Budgeting
- ◆ Parenting
- ◆ Life Skills
- ◆ Personal and Dental Hygiene
- ◆ Nutrition and Child Care
- ◆ Mental Health

INTERPRETATION

TBMA provides accurate interpretation and translations for:

- ◆ Assessments
- ◆ Counseling
- ◆ Court and legal matters
- ◆ Documents and forms
- ◆ Examinations for driver's licences
- ◆ Family and education issues
- ◆ Health care services, medical appointments.
- ◆ Immigration
- ◆ Police Interventions
- ◆ Social Services

Fees apply. Travel cost may apply. Fees waived for domestic violence cases.



Citizenship Ceremony

Call (807)345-0551
or Toll-Free at 1-866-831-1144

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Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada



Who can access these services?

The program is designed primarily for recent newcomers. However, all immigrants, refugees, and their families requiring assistance are encouraged to access the services.



Citizenship Preparation Class

Newcomer Information available on the Internet

- www.settlement.org
- www.cic.gc.ca
- www.immigrationnorthwesternontario.ca
- www.jobbank.gc.ca
- www.ccr-aadrc.gc.ca/careers
- www.hrsdc.gc.ca
- www.northwestworks.ca
- www.professionsnorth.ca
- www.careerbridge.ca
- www.credentials.gc.ca

CONTACT INFORMATION

For more information contact:

Thunder Bay Multicultural Association

17 North Court Street
Thunder Bay, Ontario
P7A 4T4

Telephone: (807)345-0551

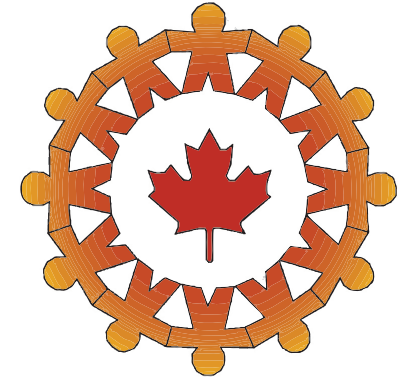
Toll-free: 1-866-831-1144

Fax: (807)345-0173

Web site: www.thunderbay.org

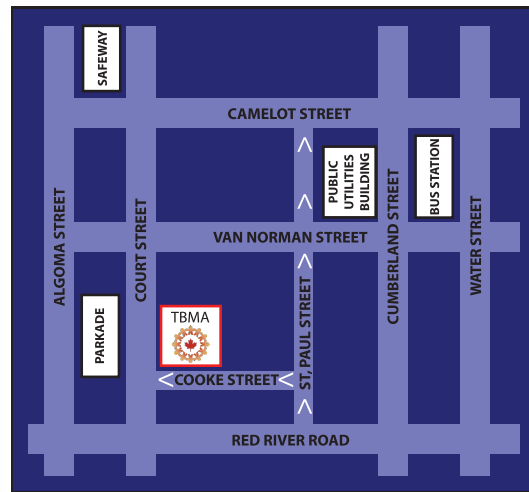
Email: reception@thunderbay.org

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Provided by

Thunder Bay Multicultural Association



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